



## **WCTI SERVICES CLAIM REP WHEN:**

**Serious claim occurs  
(Heart Attack, Stroke, Life Threatening Injury)**

**Questionable claim occurs**

**No lost time becomes lost time**

**Claimant returns to work**

**Death of a claimant**

**Re-injury of a claimant**

**Intervening accident occurs**

**Claimant is hospitalized**

**Surgery is recommended or has been performed**

**Non-cooperation of claimant**

**Termination or possible termination/resignation**

**A provider requests authorization for services**

**Original information sent in regarding claim is discovered to be incorrect**

**Attorney is retained by claimant/Notice of Representation is received by employer**

**Any questions or problems**